



## Have a dispute with ICBC about accident benefits?

The CRT is an independent tribunal.  
It can resolve your dispute.

- Free legal information about accident benefits
- User-friendly, convenient and affordable
- Expert help to try to reach an agreement
- If you can't agree, a tribunal member will make a decision



Civil Resolution Tribunal  
[www.civilresolutionbc.ca](http://www.civilresolutionbc.ca)

**Starting May 1, 2021, the Civil Resolution Tribunal (CRT) can resolve disputes with ICBC about entitlement to Enhanced Accident Benefits.**

**The CRT makes decisions independently from ICBC and government.**



**Explore & Apply:**

Get free legal information, then apply online or by mail.



**Negotiation:**

Use a secure, confidential negotiation platform.



**Facilitation:**

A case manager will help you reach an agreement, if possible.



**Decision:**

If you can't reach an agreement, a tribunal member will make a binding decision.

**CRT decisions are made by legal experts.**

