



## MEDIA RELEASE

### FOR IMMEDIATE RELEASE

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### **Civil Resolution Tribunal Expands Jurisdiction to Include Motor Vehicle Accident Enhanced Accident Benefits**

Victoria, B.C. — Starting May 1, 2021, the Civil Resolution Tribunal (CRT) can resolve claims with ICBC about entitlement to enhanced accident benefits. This coincides with the launch of BC’s new “care-based” model of compensation for injuries from motor vehicle accidents. These changes will make the CRT the dispute resolution body for most motor vehicle injury claims where the accident happens on or after May 1, 2021. In most cases, people will not be able to bring these claims to court.

#### **The CRT Process**

The CRT is an independent tribunal. Its primarily online dispute resolution process is user-friendly, convenient, and affordable. The CRT’s Solution Explorer gives people free legal information and self-help tools to resolve their dispute. If they can’t resolve the issue directly with ICBC, they can apply to the CRT for dispute resolution.

The CRT encourages a collaborative approach. A case manager will help the parties reach an agreement, if possible. If they can’t reach an agreement, an independent tribunal member will make a binding decision. CRT decisions are made by legal experts, independently from ICBC and government.

#### **Quick Facts:**

- The Civil Resolution Tribunal (CRT) is part of the justice system in B.C. It is an independent administrative tribunal that adjudicates certain small claims, and claims about motor vehicle accidents, stratas, and societies and cooperative associations.
- The CRT is Canada’s first online tribunal.
- The CRT began resolving strata disputes on July 13, 2016, small claims disputes on June 1, 2017 and motor vehicle injury disputes on April 1, 2019.

- As March 31, 2021, members of the public have accessed the CRT's "Solution Explorer" for motor vehicle accidents over 12,000 times for free legal information to help them resolve their dispute on their own or apply to the CRT for dispute resolution.
- As of March 31, 2021, the CRT has handled 21,552 disputes including 355 motor vehicle injury disputes.

**Learn More:**

- For more information about the CRT's jurisdiction over disputes about enhanced accident benefits, visit: <https://civilresolutionbc.ca/how-the-crt-works/getting-started/motor-vehicle-accidents-and-injuries/>
- To try the "Solution Explorer" for disputes about enhanced care benefits, visit: <https://civilresolutionbc.ca/how-the-crt-works/getting-started/motor-vehicle-accidents-and-injuries/>
- For more information about the recent Supreme Court decision about the CRT's jurisdiction and the appeal, visit: <https://civilresolutionbc.ca/resources/where-can-i-file-a-claim-for-a-vehicle-accident-injury/>

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