



Injured in a motor vehicle accident?



What to do

1. Get the medical help you need.
2. Work with ICBC to get accident benefits and a settlement.
3. If you can't reach a settlement with ICBC, explore your resolution options with the Civil Resolution Tribunal (CRT).



Types of disputes the CRT can resolve

- Accident benefits
- Damages and fault up to \$50,000
- Whether an injury is considered a “minor injury” as defined by legislation

If your accident happened before April 1, 2019, and your claim is \$5,000 or under the CRT may still be able to help resolve your dispute under its small claims jurisdiction.



About the CRT

The CRT is an independent tribunal. It is independent from government in how it resolves disputes. The CRT isn't connected with ICBC or any other auto insurer.

Learn more and take the online road to resolution at civilresolutionbc.ca