

# INJURED in a crash?

There's a faster road  
to resolution.

**Starting April 1, 2019** the  
**Civil Resolution Tribunal  
(CRT)** will resolve most  
new ICBC disputes.

**The CRT is  
here to help**



Avoid the cost, time, and  
stress of going to court



Online, convenient, any  
place, any time, 24/7



Fair and independent  
decisions that can be  
enforced like a court order  
and more...

**Take the online road to resolution!**

Visit: [civilresolutionbc.ca](http://civilresolutionbc.ca)



Civil Resolution Tribunal

# A faster road to resolving your dispute with ICBC starts online



## **EXPLORE**

Your options with free legal information and tools



## **NEGOTIATE**

Facilitation to help you reach an agreement



## **GET A DECISION**

If you can't reach an agreement, an independent CRT member will make an enforceable decision

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Civil Resolution Tribunal