

What is your dispute?

Not sure how to complete this? [See some examples \(https://www.civilresolutionbc.ca/disputes/#examples\)](https://www.civilresolutionbc.ca/disputes/#examples)

What happened?

A one sentence summary of the claim

The used car I bought broke down 1 day later.

Description

Provide enough detail to let the respondent and tribunal know what your claim is about. You don't need to include every detail here. You'll be able to add more later.

I purchased a used vehicle from a car dealership. I drove the car home that night and it seemed to run well. The next day when I was driving on the highway smoke started coming from the engine. I pulled over immediately. I was upset and frightened, and had to get a tow truck to bring the vehicle to the nearest garage. The mechanic let me know that the vehicle engine was on its last legs and was probably not worth fixing given the overall value of the car.

Max 5000 characters (4501 left)

When did you become aware of the claim?

Enter the approximate month and year.

August 2016

Max 1000 characters (722 left)

What have you done so far to try to resolve this?

I contacted the car dealership and spoke to the person who sold me the vehicle.

Max 1000 characters (915 left)

Why is resolving this claim important to you? (optional)

I am upset because the car sales person is not willing to refund me any money or fix the vehicle.

Max 1000 characters (932 left)

What do you want?

List each outcome, remedy, or action you want. For example:

- I want Ms Lee to repay the money she borrowed from me
- I want the strata to enforce the noise bylaw
- I want John Smith to stop blocking my parking spot

Don't include things like filing fees, expenses and interest.

1 Outcome, remedy or action

I want the dealership to take back the used car and refund me my money.

Is there a monetary amount?

No Yes

How much?

\$ 3995.00

2 Outcome, remedy or action

Is there a monetary amount?

No Yes

\$

3 Outcome, remedy or action (optional)

Is there a monetary amount?

No Yes

4 Outcome, remedy or action (optional)

Is there a monetary amount?

No Yes

5 Outcome, remedy or action (optional)

Is there a monetary amount?

No Yes

Plus any filing fees, interest or expenses

Total **\$3995.00**

Continue to next step >