

What is your dispute?

Not sure how to complete this? [See some examples \(https://www.civilresolutionbc.ca/disputes/#examples\)](https://www.civilresolutionbc.ca/disputes/#examples)

What happened?

A one sentence summary of the claim

Contractor will not fix our countertops and kitchen cupboards.

Description

Provide enough detail to let the respondent and tribunal know what your claim is about. You don't need to include every detail here. You'll be able to add more later.

We hired a construction company to renovate our kitchen including new, expensive granite countertops. After the job was finished we paid the full amount from the contractor's invoice. A month later the countertops started to crack and pull away from the rest of the kitchen cupboards. We tried repeatedly to contact the contractor by phone and email to ask them to fix these deficiencies, but have received no response.

Max 5000 characters (4501 left)

When did you become aware of the claim?

Enter the approximate month and year.

The kitchen renovation was completed and paid for in Sept. 2016, one month later - Oct. 2016 - we noticed the countertops cracking and pulling away from the cupboards.

Max 1000 characters (722 left)

What have you done so far to try to resolve this?

We tried phoning and emailing the contractor repeatedly over a 4 week period. They did not respond.

Max 1000 characters (915 left)

Why is resolving this claim important to you? (optional)

The renovation we paid for was not done to our satisfaction.

Max 1000 characters (932 left)

What do you want?

List each outcome, remedy, or action you want. For example:

- I want Ms Lee to repay the money she borrowed from me
- I want the strata to enforce the noise bylaw
- I want John Smith to stop blocking my parking spot

Don't include things like filing fees, expenses and interest.

1 Outcome, remedy or action

We want the contractor to repair the countertop back to a satisfactory condition.

Is there a monetary amount?

No Yes

How much?

\$ 500.00

2 Outcome, remedy or action

Is there a monetary amount?

No Yes

\$

3 Outcome, remedy or action (optional)

Is there a monetary amount?

No Yes

4 Outcome, remedy or action (optional)

Is there a monetary amount?

No Yes

5 Outcome, remedy or action (optional)

Is there a monetary amount?

No Yes

Plus any filing fees, interest or expenses

Total **\$500.00**

Continue to next step >